

Important Information

1. Season Tickets will be posted to you. Please note that you will not be able to buy a Season Ticket at Admissions, only submit an application form, nor collect Season Tickets from Admissions, so please order your season ticket well in advance of your first visit.
2. Should you not have access to the internet or if you have any questions regarding purchasing a Season Ticket, please contact the Visitor Department on 01249 810961.
3. Your Season Ticket will be sent in the post to you within two-three weeks of purchase. If you do not receive your Season Ticket (s) within four weeks, please contact the Visitor Department on 01249 810961.
4. A Family Season Ticket will be issued as four separate tickets, one per named individual.
5. Season Tickets should be presented to the Admissions desk for scanning on each visit. If you do not have your Season Ticket with you, you may be asked to pay the admission fee. No refund will be available.
6. Bowood is not responsible for any Season Ticket which is lost, stolen, defaced, damaged or destroyed. If the Season Ticket is lost, stolen, defaced, damaged or destroyed, the management may, at its discretion, issue a replacement season ticket to the Ticket Holder upon payment by the Ticket Holder of a non-refundable fee of £5.00 per card.
7. The Early Bird Offer ends at 5pm on 29th February 2012. Bowood must be in receipt of payment by 5pm on 29th February 2012 in order to benefit from the Early Bird Offer. Any payment and/or applications received after this time via the Visitor Department or online will be subject to the full 2012 Season Ticket prices. No exceptions will be made.

	Early Bird Offer (must be purchased by 5pm on 29 th February 2012)	2012 Season Ticket Prices
Adult	£41.00	£43.00
Senior Citizen	£36.00	£37.50
Junior (5 - 12 years)	£35.00	£36.50
Child (2 - 4 years)	£23.00	£24.00
Family (2 adults and 2 Juniors/Children)	£125.00	£130.00

Terms and Conditions

1. The Annual Pass is specific to the named person. Season Tickets are **NOT REFUNDABLE OR TRANSFERABLE** and proof of identity will be required on admission.
2. Each Season Ticket grants the holder an unlimited number of visits during normal opening hours to Bowood House, Gardens, Adventure Playground and Rhododendron Walks (in flowering season). Last admission 5pm (or 4pm after Autumn clock change).
3. The 2012 Season Ticket is valid throughout the season which runs from 28th March 2012 to November 4th 2012.
4. Because we expect parents to accompany their children to Bowood in order to supervise them, a Season Ticket will not usually be granted to anyone aged 16 or under unless an adult purchases at the same time. (Please contact the Visitor Department to discuss special circumstances.)
5. Junior Season Tickets are only available for children 12 years and under i.e. those allowed in the Adventure Playground. Children over the age of 12 years must purchase a full adult ticket, and are subject to all other terms and conditions.
6. The Season Ticket must be available for inspection and produced by the Holder when asked by any Bowood Employee at all times when the Season Ticket has been used to gain admission to Bowood House & Gardens.
7. Season Tickets do not include admission to events held by third parties including the Bowood dog show.
8. Bowood management reserves the right to close the House and Gardens in exceptional circumstances which are outside of the managements control with no reimbursement.
9. Bowood management reserves the right to withdraw Season Tickets without rebate.
10. Bowood management reserves the right to alter terms and conditions without notice.
11. Prices are inclusive of VAT at the current rate.
12. All information is correct at the time of publication, but may be subject to change.